



Spring 2016 Newsletter

Dear Marriott's Aruba Ocean Club Owners:

Greetings from Aruba! The resort team has been busy making sure your resort is ready for your next arrival. The team takes great pride in providing exceptional service, and we are progressing towards another banner year at Aruba Ocean Club. I am proud to share with you that we ended 2015 with an Overall Satisfaction score of 90.5% thanks to the satisfaction provided by you, our Owners. It is my pleasure to provide you with an update on what we've recently accomplished, as well as providing you with some important reminders.

2016 Annual Meeting

The upcoming 2016 Annual Meeting will be held at Aruba Marriott Resort & Stellaris Casino Resort on May 20, 2016. Be on the lookout for your Notice of Annual Meeting package to arrive in the mail. Included with the Notice is the Agenda for the meeting, Candidate Profiles of the A-Member candidates for election to the Board of Directors, Annual Meeting Rules, Limited Proxy Submission Method and a Limited Proxy. Whether or not you plan to attend the Annual Meeting, I encourage you to submit your Limited Proxy promptly. If the quorum requirement of 25% of the voting interests is not timely achieved, the Association will incur additional expense to re-notice Owners in order to obtain the votes required to hold the Annual Meeting. Your vote and participation are important to the Association.

Renovations – In Progress and Upcoming

In February of 2016, we kicked off the long awaited Internet Infrastructure Upgrade project. The project is scheduled to be completed by June of 2016. The improvement to the Internet speed will be significant from where it is today.

In the second quarter of this year, the entire parking lot and driveway surfaces will receive a fresh coat of slurry sealant, striping and markings.

Another important project that is taking place this year is the painting of the building façades. This project is currently planned from July through September. The painting of the façade was last undertaken in 2010.

Our Energy Conservation project for this year is the planned installation of Smart Thermostats in the villas that will incorporate door sensors at the sliding doors, motion detectors and features that will allow the air conditioners to have a setback temperature when the villa is not occupied. In addition, the system will allow the operations team to review proper function of villa air conditioners remotely, a feature that we currently do not have today.

Renovations – Recently Completed

At the start of the year, we saw the opening of the recently added ground level hot tub and lounge area surrounded by landscaping, in the location which was previously the BBQ area. The BBQ area was relocated to the adjacent area where the old playground previously existed. Another enhancement includes the addition of a cozy fire pit, circled by outdoor furniture. This enhancement has added an additional location for you to relax and enjoy the company of friends and family.

Awards and Recognition

Marriott's Aruba Ocean Club is the proud recipient of the 2015 Most Improved Front Office Excellence award. The award was presented during the 2016 Global General Managers Conference recently held in Orlando, Florida.

Interval International® recently awarded our resort with the 2016 Elite ResortSM designation. Resorts providing extraordinary vacation experiences and exceptional services and amenities are selected for this special distinction.

Your opinions truly guide everything we do, and we would love to hear from you. We can only provide the kind of personalized service you've come to expect from us with your continual input. Please remember to complete the online Guest Satisfaction Survey after your stay with us. We want to know exactly how we made a positive impression, and what we can do to make your visit even more memorable. We also want to recognize and reward our Associates when they go above and beyond to ensure your satisfaction. Most of all, we use your comments to constantly improve our operation so we can continue to deliver unforgettable experiences that make your vacation dreams come true.

We look forward to your return at your "home away from home" at Marriott's Aruba Ocean Club!

Sincerely,

Erwin C. Noguera

General Manager

Marriott's Aruba Ocean Club
